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To Whom It May Concern:

It is with much enthusiasm that I am writing to recommend the services of Ambassador Worldwide Protection Agency, Inc., as the security director of Priority Fulfillment Services (PFSweb). PFSweb is a global e-commerce business-to-business solutions provider headquartered in Allen, Texas, with locations around the world. PFSweb warehouses millions of major brands and requires strategic partnering and planning with strong, capable vendors to help secure our products and ensure our on-time schedules are met.

From 2013 to 2017, Priority Fulfillment Services contracted Ambassador Worldwide Protection Agency, Inc. as our security vendor for the Memphis / Mississippi Region. Ambassador's services were flawlessly performed as though to a military cadence. Their managers, supervisors, and complement of officers were among the most professional that I have experienced in the security market. Their schedules were always met and requests for additional emergency security services or add-ons were never an issue. Their more than 129 (one hundred twenty-nine) officers and staff monitored and foot patrolled the interior and vehicle patrolled the exterior perimeter boundaries of our (7) seven facility entrances, exits, and perimeters for potential losses against unauthorized entry, signs of possible trespass, theft, worksite related safety issues, and/or possible property damage.

Ambassador also provided around-the-clock transport of personnel between facilities. Ambassador's staff were required and responded to reports of employee workplace violence, workplace injury, or other security related matters, securing the scenes until PFS in-house security staff and/or local authorities arrived.

Although they were not the lowest priced provider, I must say, they were worth every penny and more. I am a firm believer that the value of good security is money well spent when considering the enormous potential liability.

I am pleased and excited to give this reference. If you have any questions, please feel free to contact me.

Sincerely,

Juan Settles

Security Director

PFSweb